

PRESS RELEASE

Validation Workshop: Nomenclature of job profiles for the ICT/BPO Sector in Mauritius

The Human Resource Development Council (HRDC) organised a stakeholder consultation / validation workshop for nomenclature of job roles for the ICT/BPO Sector on Thursday 14 March 2013 at HRDC, 4th Floor, NG Tower, Ebène.

Honourable Tassarajen Pillay Chedumbrum, Minister of Information & Communication Technology, was the chief guest at the workshop.

The nomenclature has been developed by the industry associations namely the IT Commission of La Chambre de Commerce et d'Industrie France Maurice (CCIFM) and Outsourcing and Telecommunications Association of Mauritius (OTAM).

The objectives of the workshop were to:

- provide opportunity for stakeholders' input into the nomenclature through general consensus and consultations;
- consider practicalities for alignment and harmonisation of job roles;
- facilitate stakeholder buy-in, disseminate and create awareness of the nomenclature.

The stakeholder consultation/validation was an essential stage in the finalisation of the nomenclature, following which a common terms of reference for knowledge workers, employers in the ICT/BPO sector, working professionals, students, education and training providers and policy makers will be established. The development of the current version of nomenclature has undergone rigorous and brainstorming dialogues and consultations to this end.